

## IMPORTANT COMPATIBILITY NOTICE

### Incompatibility of certain External LP Gas Outlet Points with GasStop Emergency Shut-Off Valves and Excess Flow Valves

*Issued on behalf of Gas Stop Europe BV on 7 June 2018*

**External LP gas outlet points** – also known as ‘BBQ points’ – are used on caravan gas systems to permit access to onboard gas cylinders for external use. There is evidence that certain **external LP gas outlet points** may be unintentionally interfering with the safe functioning of a number of widely used ‘emergency shut-off valves’ – preventing these valves from shutting off the external system in the event of a major leak.

Gas Stop Europe BV highly recommend that users verify that their **external LP gas outlet point** has been tested for use alongside an emergency shut-off valve or an excess flow valve. This should be verified by an LP professional or the respective gas outlet point manufacturer prior to purchase, installation or use. **No external LP gas outlet point** should, under any circumstances - unless clearly specified, interfere with a safety-critical gas component on a caravan system.

Following a small number of reports, Gas Stop Europe BV investigated the matter. The investigation has concluded that certain **external LP gas outlet points** found in the UK can in fact interfere with the shut-off efficacy of major leak shut-off valves and hoses, including but not limited to GasStop.

The investigation demonstrated that GasStop will shut-off as expected on the internal caravan gas system. However, emergency shut-off valves and hoses, including GasStop, did not shut-off as expected on the external system beyond the tested **external LP gas outlet points**. Analysis shows that the tested **external LP gas outlet points** are improperly interfering with the safety function of the GasStop.

We take these matters very seriously and have notified the affected **external LP gas outlet point** manufacturers accordingly. To date, and to the best of our knowledge, only Bullfinch Gas Equipment is proactively working on a solution to develop an external LP gas outlet point that is compatible with emergency shut-off valves, our team will be assisting their engineers where possible.

GasStop Emergency Shut-Off Valves are designed to protect your gas system from the risks – and the serious consequences – of major leaks. As such, we do not endorse products that interfere with this safety-critical technology. Your safety is our primary concern.

GasStop Emergency Shut-Off Valves are designed in compliance with EN 16129. GasStop has also been audited for Sound Engineering Practice under the European Pressure Equipment Directive (2014/68/EU) and the relevant sections of ISO standard 16964. Our manufacturing premises are ISO 9001:2015 certified.

*For future reference, this notice will be published on the GasStop website (found under “Safety Notices” on the footer of the home page): [www.gasstopglobal.com](http://www.gasstopglobal.com)*

*To contact us directly, please email our team using the email below:*

info@gasstopglobal.com

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